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ZENITH SENTRY 2 Z25A11 OPERATING MANUAL & WARRANTY

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Diagram I. Basic Connection Tc "IV Without
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SENTRY 2

Direct View Color TV
Stereo Audio

Operating Guide & Warranty
for Models

Z19A11, Z25A11, Z27A11

ZENITH®

THE QUALITY GOES IN BEFORE THE NAME GOES ON

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SAFETY WARNINGS

WARNING

RISK OF ELECTRIC SHOCK
DO NOT OPEN

WARNING:
TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER TO QUALIFIED SERVICE PERSONNEL.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING:
TO PREVENT FIRE OR SHOCK HAZARDS, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

POWER CORD POLARIZATION

CAUTION:
To prevent electric shock, match wide blade of plug to wide slot, fully insert.

ATTENTION:
Pour éviter les chocs électriques, introduire la lame la plus large de la fiche dans la borne correspondante de la prise et pousser jusqu'au fond.

Note to Cable TV System Installer

This reminder is provided to call the cable TV system installer's attention to Article 820-40 of the National Electrical Code (U.S.A.). The code provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of the cable entry as practical.

REGULATORY INFORMATION

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION:
Do not attempt to modify this product in any way without written authorization from Zenith Electronics Corporation. Unauthorized modification could void the user's authority to operate this product.

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IMPORTANT SAFETY INSTRUCTIONS

Your product has been manufactured and tested with your safety in mind. However, improper use can result in potential electrical shock or fire hazards. To avoid defeating the safeguards that have been built into your new product, please read and observe the following safety points when installing and using your new product, and save them for future reference.

Observing the simple precautions discussed in this section of the operating guide can help you get many years of enjoyment and safe operation that are built into your new product.

1. **Read Instructions**
   All the safety and operating instructions should be read before the product is operated.
2. **Follow Instructions**
   All operating and use instructions should be followed.
3. **Retain Instructions**
   The safety and operating instructions should be retained for future reference.
4. **Heed Warnings**
   All warnings on the product and in the operating instructions should be adhered to.
5. **Cleaning**
   Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
6. **Water and Moisture**
   Do not use this product near water — for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
7. **Accessories**
   Do not place this product on an unstable cart, stand, tripod, bracket, or table. The product may fall, causing serious injury to a child or adult, and serious damage to the product. Use only with a cart, stand, tripod, bracket, or table recommended by the manufacturer, or sold with the product. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.
8. **Transporting Product**

   PORTABLE CART WARNING
   A product and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the product and cart combination to overturn.
9. **Attachments**
   Do not use attachments not recommended by the product manufacturer as they may cause hazards.
10. **Ventilation**
    Slots and openings in the cabinet are provided for ventilation and to ensure reliable operation of the product and to protect it from overheating, and these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instructions have been adhered to.
11. **Power Sources**
    This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your product dealer or local power company. For products intended to operate from battery power, or other sources, refer to the operating instructions.
12. **Line-Cord Polarization**
    This product is equipped with a polarized alternating-current line plug (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug fully into the outlet, try reversing the plug. If the plug should still fail to fit, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the polarized plug.
13. **Power-Cord Protection**
    Power-supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords at plugs, convenience receptacles, and the point where they exit from the product.
14. **Outdoor Antenna Grounding**
    If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges. Article 810 of the National Electrical Code (U.S.A.), ANSI/ NFPA 70 provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode. See figure on next page.
15. **Lightning**
    For added protection for this product (receiver) during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power-line surges.

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IMPORTANT SAFETY INSTRUCTIONS

16. **Power Lines**
An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

17. **Overloading**
Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

18. **Object and Liquid Entry**
Never push objects of any kind into this product through openings as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind on the product.

19. **Servicing**
Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

20. **Damage Requiring Service**
Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
   a. If the power-supply cord or plug is damaged.
   b. If liquid has been spilled, or objects have fallen into the product.
   c. If the product has been exposed to rain or water.
   d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operation.
   e. If the product has been dropped or the cabinet has been damaged.
   f. If the product exhibits a distinct change in performance.

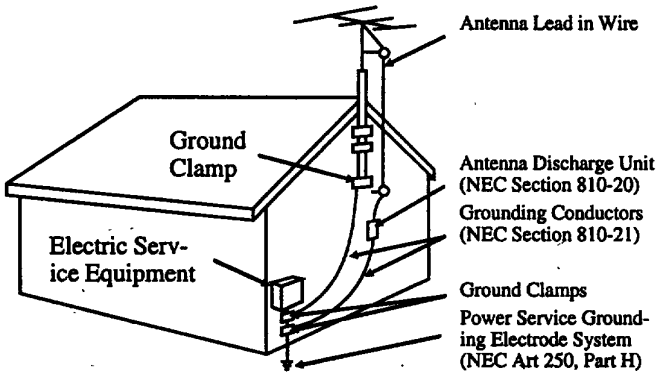
21. **Replacement Parts**
When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, or other hazards.

22. **Safety Check**
Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.

23. **Wall or Ceiling Mounting**
The product should be mounted to a wall or ceiling only as recommended by the manufacturer.

24. **Heat**
The product should be situated away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

EXAMPLE OF ANTENNA GROUNDING AS PER NATIONAL ELECTRICAL CODE, ANSI/NFPA 70



NEC - NATIONAL ELECTRICAL CODE

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Features Provided with Your TV

This Operating Guide describes a family of TV models. Not all models have all of the features described in this guide. Different control panels may be used from model to model. Most models include the following features:

Auto Program Channel Search	English, French, Spanish On-Screen Menus Option
SC3492/SC3493 Remote	Channel Add/Delete for Favorite Channel Scanning
24 Hour Clock	Audio/Video Input Jacks (Some TVs)
Sleep Timer	On-Screen Picture Adjustments
On/Off Timer with Multiple Settings	On-Screen Status Display
Closed Captions	Stereo Audio

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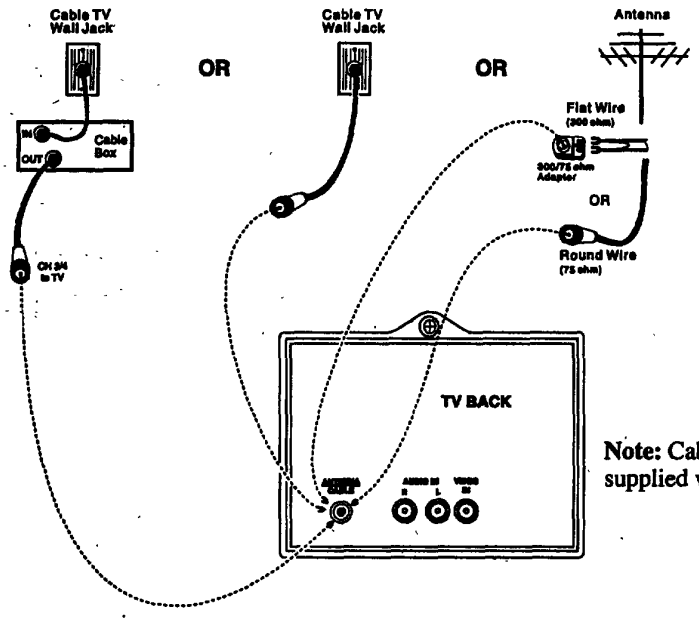
TYPICAL CONNECTIONS FOR YOUR TV

DIAGRAM 1. BASIC CONNECTION TO TV WITHOUT VCR



Note: Cables are not supplied with TV.

Operating Your TV	
With Cable Box	**Without Cable Box**
❑ Select cable box output channel (usually channel 3 or 4) at TV. ❑ Select channels for viewing at cable box.	❑ Select channels for viewing at TV.

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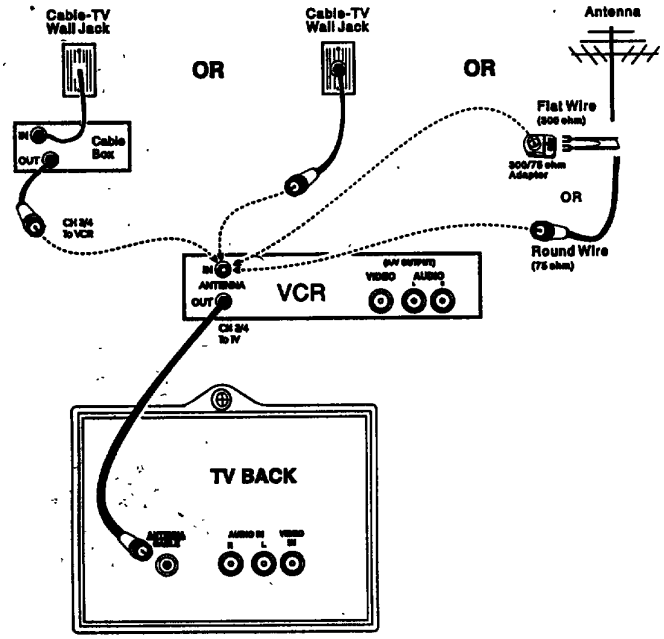
TYPICAL CONNECTIONS FOR YOUR TV

DIAGRAM 2. BASIC CONNECTION TO TV WITH VCR



Note: Cables are not supplied with TV.

Operating Your TV Using Basic Connection (As Shown Above)		
TV/VCR Switch on VCR	**With Cable Box**	**Without Cable Box**
TV (Use channel selector in TV)	❑ Select VCR output channel (usually channel 3 or 4) at TV. ❑ Select channels for viewing at cable box.	❑ Select channels for viewing at TV.
VCR (Use channel selector in VCR)	❑ Select VCR output channel (usually channel 3 or 4) at TV. ❑ Select cable box output channel (usually channel 3 or 4) at VCR. ❑ Select channels for viewing at cable box.	❑ Select VCR output channel (usually channel 3 or 4) at TV. ❑ Select channels for viewing at VCR.

Note: 1. TV/VCR switch may be labeled TV/Video on some VCRs and remotes.

2. Refer to operating guide provided with your VCR for VCR operation.

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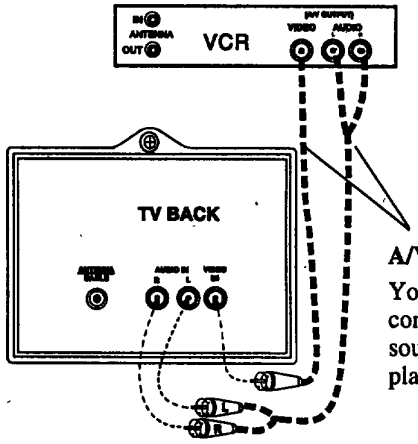
TYPICAL CONNECTIONS FOR YOUR TV

DIAGRAM 3. AUDIO/VIDEO CONNECTION TO TV WITH VCR



Note: Cables are not supplied with TV.

A/V Connections to TV (Some TVs)
You must make this Audio/Video connection in order to hear stereo sound from your VCR during tape playback.

Operating Your TV Using A/V From VCR (Video Channel Input)
❑ Select Video channel for viewing source. (Video channel is the lowest channel number.)
❑ Select channels for viewing at VCR, or play a tape in the VCR.

Note: Refer to operating guide provided with your VCR for VCR operations.

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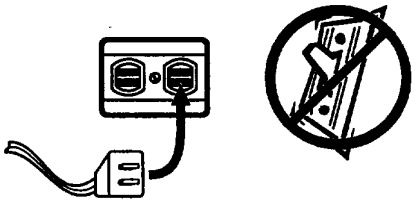
QUICK SETUP GUIDE

1. CONNECT THE POWER

AFTER you have connected the necessary cable(s) to the jacks on the back of the TV, plug your TV's power cord into a standard AC power outlet for 120 volt, 60Hz. AC current. Make sure you **do not** plug the TV into an outlet controlled by a switch.

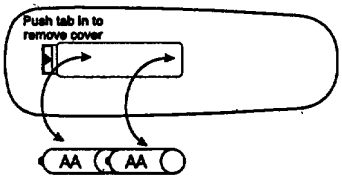
Turn on the TV by using the On/Off switch on the TV.



2. INSTALL THE BATTERIES INTO THE REMOTE

To Install the Batteries

1. Open the battery compartment by pressing in on the tab and lifting the cover off.
2. Place the batteries into the compartment matching plus (+) and minus (-) with the details shown in the compartment.
3. Replace the cover.



Use 2 size AA batteries

Continued on next page.

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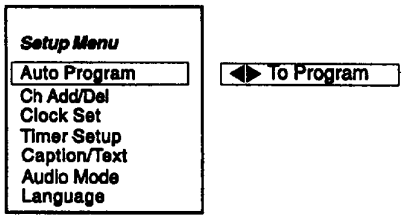
3. (REQUIRED) USE AUTO PROGRAM

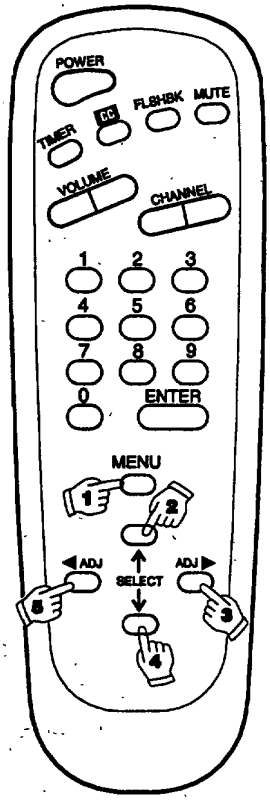
The first time you turn on your TV, use Auto Program to find all available channels.

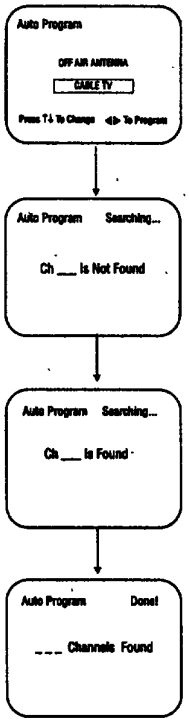
To Start Auto Program

1. Press MENU repeatedly to view the Setup Menu.
2. Select Auto Program using the Up/Down arrows.
3. Use the Left/Right arrows to advance to the next menu.
4. Select OFF AIR ANTENNA if you have an antenna or CABLE TV if you have cable TV.
5. Use the Left/Right arrows to begin the channel search.



Setup Menu with Auto Program Highlighted





Typical screens appear during Auto Program

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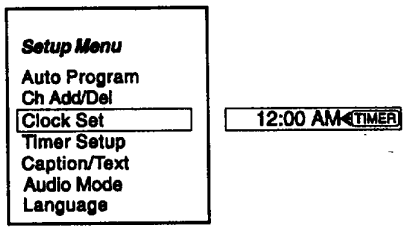
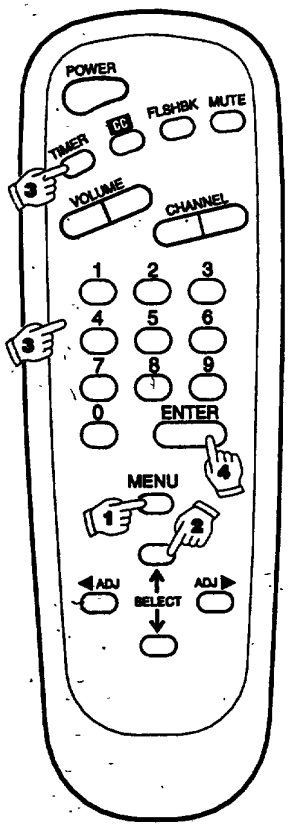
4. SET THE CLOCK

To Set the Clock

1. Press **MENU** repeatedly to view the **Setup Menu.**
2. Select Clock Set using the Up/Down arrows.
3. Use the numbers on your remote to enter the time and press **TIMER** to select AM or PM. (You can also use the Left/Right arrows to set the clock to the current time.)
4. Press **ENTER** to remove the menu from view.



Setup Menu with Clock Set Highlighted



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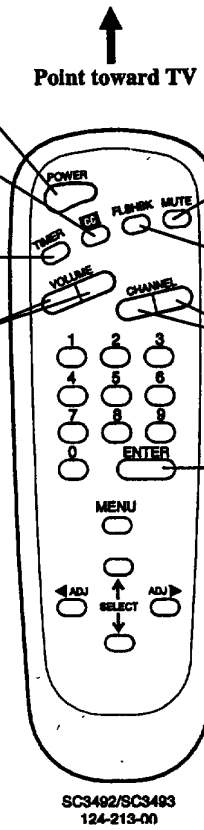
REMOTE CONTROL SC3492/SC3493 OPERATION

The remote control provides access to all on-screen menus, as well as, access to special features that can not be accessed by using the control panel on the TV.



SC3492/SC3493
124-213-00

POWER
Turns TV ON or OFF.

CC
Displays closed captions menu.

TIMER
Accesses Sleep Timer Menu.

VOLUME Down/Up
Changes sound level.

Numbered Keys
Selects channels directly and enters numeric values for some options.

MENU, SELECT and ADJUST
Displays on-screen menus. Use arrows to select an option, and to adjust that option.

MUTE
Turns sound off and on while the picture remains.

FLASHBACK
Returns to view previously selected channel.

CHANNEL Down/Up
Selects the next channel.

ENTER
Shows the Channel/Time Display.

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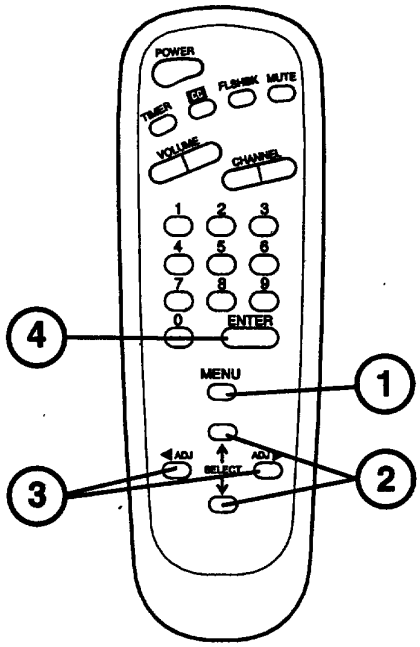
BASIC MENU OPERATION

USING REMOTE CONTROL FOR MENUS



Typical Remote Control

Basic Menu Operation
1. Press **MENU** repeatedly to choose among available menus.
2. Press an Up/Down (Select button) arrow repeatedly to highlight the menu option you want to *select*.
3. Press a Left/Right arrow (Adjust button) repeatedly to ***adjust*** (choose) one of the available options.
4. Press **ENTER** to remove a menu from view, or wait a few seconds and the menu will disappear by itself.

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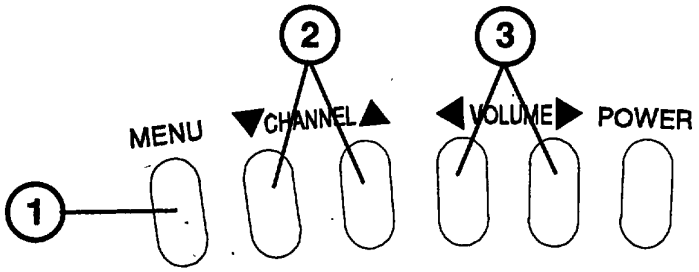
BASIC MENU OPERATION

USING CONTROL PANEL FOR MENUS



Typical Control Panel

Basic Menu Operation
1. Press **MENU** repeatedly to choose among available menus.
2. Press an Up/Down arrow (Channel button) repeatedly to highlight the menu option you want to ***select.***
3. Press a Left/Right arrow (Volume button) repeatedly to ***adjust*** (choose) one of the avaialbe options.
4. Wait a few seconds and the menu will disappear.

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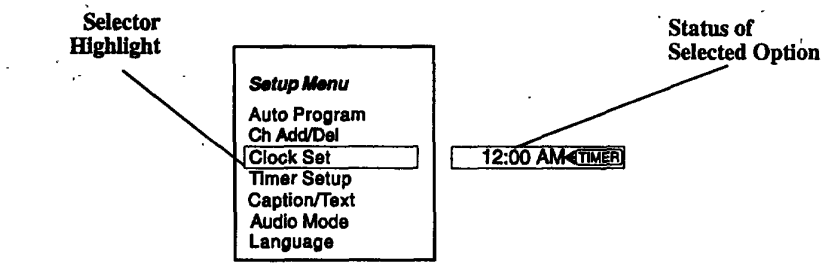
SETUP MENU



Descriptions of Menu Options

Menu Option	Function
Auto Program	Finds and stores active channels to use with the CHANNEL Up/Down arrows.
Ch Add/Del*	Creates a list of favorite channels to use with CHANNEL Up/Down arrows.
Clock Set	Sets the TV's clock to the current time.
Timer Setup*	Note: The clock in the TV must be set before you can use the timers. **1.** Sets the TV's Sleep Timer and On/Off Timer. **2.** The Sleep Timer programs the TV to turn off after a period from 15 minutes up to 4 hours. **3.** The On/Off Timer programs the TV to turn on and off at specific times.
Caption/Text	Displays closed captions or text when available on the selected channel. Options are: **Off, Caption 1, Caption 2, Caption 3, Caption 4, Text 1, Text 2, Text 3,** and **Text 4.**
Audio Mode	**Mono** Directs the same sound to both Left and Right speakers, even if the program being received is in stereo.
	Stereo Directs the same sound to both Left and Right speakers as supplied by the program source (broadcast TV/VCR, etc.)
Language	Selects **English, Spanish,** or **French** for on-screen menus.

*Information on how to use option is provided on the following pages.

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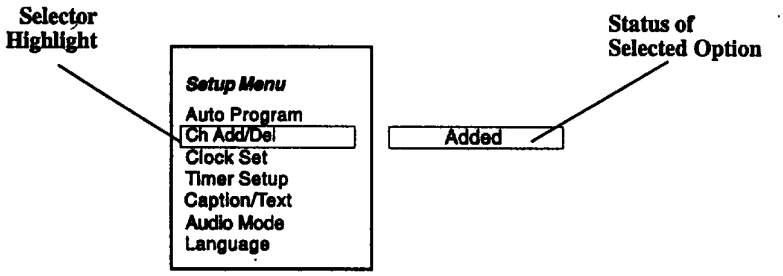
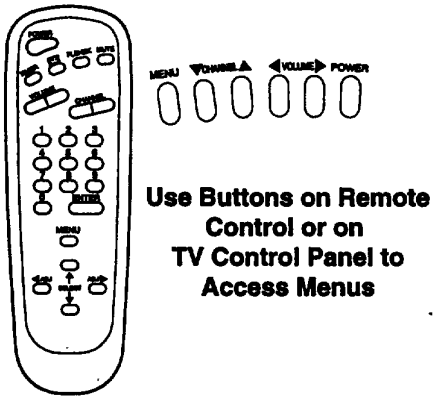


Using Ch (Channel) Add/Del (Delete)

To Add Channels	To Delete Channels
These channels are selected by using the CHANNEL Up/Down arrows. Channels found by Auto Program are set as "Added" channels.	These channels are not selected when you use the CHANNEL Up/Down arrows. Select them directly by using the numbers on the remote.
1. Use the Up/Down arrows to choose **Ch Add/Del.**	1. Use the Up/Down arrows to choose **Ch Add/Del.**
2. Select a channel using the number keys on the remote.	2. Select a channel using the number keys on the remote.
3. Use the Left/Right arrows to show Added.	3. Use the Left/Right arrows to show Deleted.
4. Press **ENTER** to remove the menu from view	4. Press **ENTER** to remove the menu from view.



Use Buttons on Remote Control or on TV Control Panel to Access Menus

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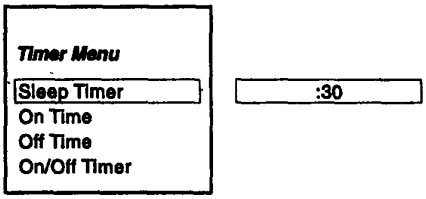


Sleep Timer set to turn TV off in 30 minutes.

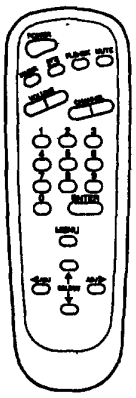
Timer Setup: Sleep Timer

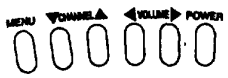
The Sleep Timer programs the TV to turn off after a period from 15 minutes to 4 hours.

From Setup Menu	Direct From Timer key
1. Make sure the TV's clock is set. 2. Select Timer Setup and press a Left/Right arrow to view the ***Timer Menu***. 3. Select Sleep Timer. 4. Press a Left/Right arrow repeatedly to set the period of time the TV will remain on.	1. Press TIMER on the remote control. 2. Press TIMER repeatedly to set the period of time the TV will remain on.

Note:

To cancel the SLEEP TIMER, turn off the TV or press the TIMER repeatedly until OFF is showing.





Use Buttons on Remot Control or on TV Control Panel to Access Menus

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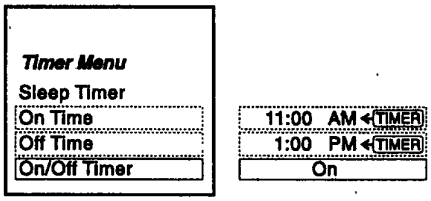


On/Off Timer set to turn TV ON at 11:00 am and OFF at 1:00 pm.

Timer Setup: On/Off Timer

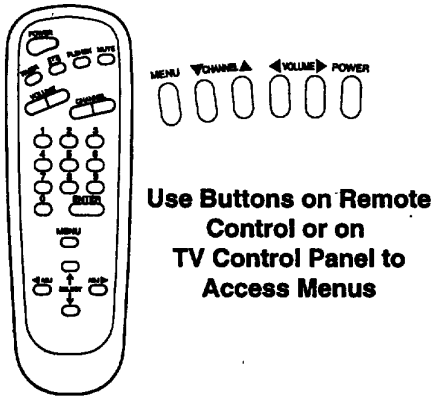
The ON/Off Timer programs the TV to turn on and off at specified times.

Set On/Off Timer

1. Make sure the TV's clock is set.
2. Select **Timer Setup** and press a Left/Right arrow to view the ***Timer Menu***.
3. Select **On Time** and use the numbered keys on your remote to enter a time for the TV to turn itself ON. Press TIMER on the remote to select AM or PM.
4. Select **Off Time** and use the numbered keys on your remote to enter a time for the TV to turn itself OFF. Press TIMER on the remote to select AM or PM.
5. Select **On/Off** Timer and use a Left/Right arrow to show ON.
6. Press ENTER on your remote control to remove the menu from view.

Note:

You must set an off time before you can set the On/Off Timer to On.



Use Buttons on Remote Control or on TV Control Panel to Access Menus

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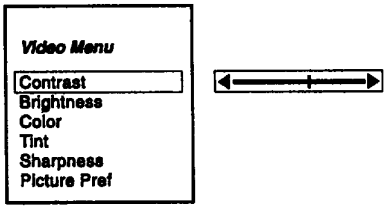
VIDEO MENU

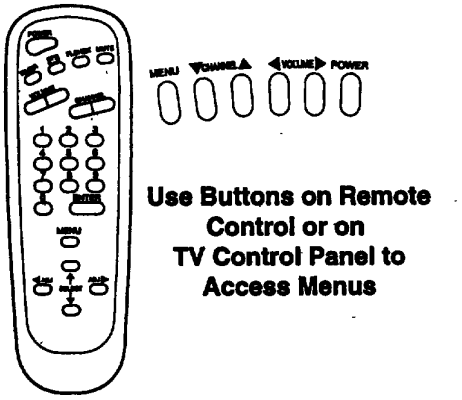
USING VIDEO MENU

Video Menu adjustments are optional. You don't have to adjust these features to use your TV.



Menu Option	Function of Menu Option
Contrast	Adjusts the overall contrast and color level of the picture.
Brightness	Adjusts the brightness level of black areas in the picture.
Color	Adjusts the intensity of the colors in the picture.
Tint	Adjusts the color of the flesh tones to more Red or more Green.
Sharpness	Adjusts the definition of the object edges for best picture quality.
Picture Pref. (Preference)	Selects the video adjustments to be used: Preset restores the factory preset adjustments.

Note:
Adjustments you make to the ***Video Menu*** settings are stored as Custom settings.



Use Buttons on Remote Control or on TV Control Panel to Access Menus

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Caring For Your TV

Your TV will look better, have a longer life and perform better if you care for it properly.

First check to see that the TV is off. For added safety, unplug the TV from the power outlet.

Note: If you unplug your TV, you will have to reset the clock to the current time.

Picture Glass Cleaning

The picture tube face attracts dust particles and should be cleaned regularly. To clean the face, spray a small amount of glass cleaner on a cleaning cloth and wipe the picture tube glass face until clean. Repeat if necessary. To delay new dust accumulation, wet a soft cloth in lukewarm water in which a little fabric softener or mild dishwashing detergent has been mixed. Wring the cloth almost dry. Wipe the glass face. Make sure no drops of moisture are squeezed onto the glass. Do not wipe the glass dry. Allow the glass to air-dry before you turn the TV on again.

Non-Wood Cabinet or Cabinet Components Moisten a soft cloth with a mild soap solution or mild dishwashing detergent. Wipe the surface with a damp cloth. Then rinse the cloth in clean water and wipe the surface again. Allow the TV to air-dry before turning it on.

Wood Cabinets or Cabinet Components Use any good furniture cleaner and polish. Regular care will help preserve the finish.

Extended Absence

Before an extended absence (such as a vacation) you may want to unplug the power cord from the electrical wall outlet. This will protect the TV from possible damage from lightning or power line surges. If you have an outdoor antenna, you may also want to disconnect the antenna lead-in wires on the back of the TV.

Note: If you unplug your TV, you will have to reset the clock to the current time.

TV Picture Interference

Your TV picture may be affected by interference caused by one or a number of factors. These include:

Speckled or Streaked Picture Can be caused by nearby automobile ignition, electrical appliances, etc. This is most noticeable in weak signal areas.

Snow in Picture Caused by insufficient signal. Usually caused by the TV being located too far from the TV station or by an improper antenna installation.

Ghosts or Reflections Caused by signals being reflected from surrounding buildings, water tanks, or other high structures.

Radio Signal Police, amateur or CB radio transmitters may cause interference.

These interference problems can often be corrected through the use of a better antenna, signal amplifiers, or various filter devices. See your TV dealer for additional information, and available TV accessories.

VIDEO GAMES AND OTHER FIXED PATTERN DISPLAY CAUTION — If you use your TV for video games or other fixed displays, avoid setting the BRIGHTNESS control for an excessively bright picture. A fixed display is any image which does not change frequently, such as a channel/network identification or other symbol that remains in the same location for long periods of time. A bright, fixed pattern, if left on for long periods of time, can result in a permanent imprint on the TV picture tube. You can reduce this possibility by alternating the use of the fixed pattern display with normal TV picture viewing, by turning down the CONTRAST control for sustained fixed pattern use, and by turning off the fixed pattern display when not in use.

Record Model Number of Your TV

The model and serial numbers of your new TV are located on the back of the TV cabinet. For your future convenience and protection, we suggest that you record these numbers here:

Model No. _____

Serial No. _____

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BEFORE CALLING FOR SERVICE

Before you call for service, determine the symptoms and make a few simple checks shown below.

Symptoms		Check
Picture	Sound	
Snowy Picture	Noisy Sound	— Antenna location and/or connection.
Multiple Images	Normal Sound	— Antenna direction and/or location. — Antenna lead-in wire.
Interference	Noisy Sound	— Electrical appliances, lights, cars and trucks. — Computers, portable telephones. — Diathermy and other medical equipment.
Normal Picture	No Sound	— Volume control settings. — Mute control. — Try another channel.
No Video	Noisy Sound	— TV or Cable tuning mode set to proper setting? — Antenna input correct?
No Picture	No Sound	— AC Power Cord plugged into AC outlet? — Brightness and audio controls set properly? — Try another channel.
No Color	Normal Sound	— Color control settings. — Try another channel
Black Box	Normal Sound	— CC (Closed Captions) in Text mode. — Select Caption OFF setting to eliminate black box.

Menu options cannot be changed or selected.	Reset the TV disconnecting the AC power cord from the power outlet, wait a few minutes, then plug the TV back into the outlet. You will have to reset the clock to the current time.

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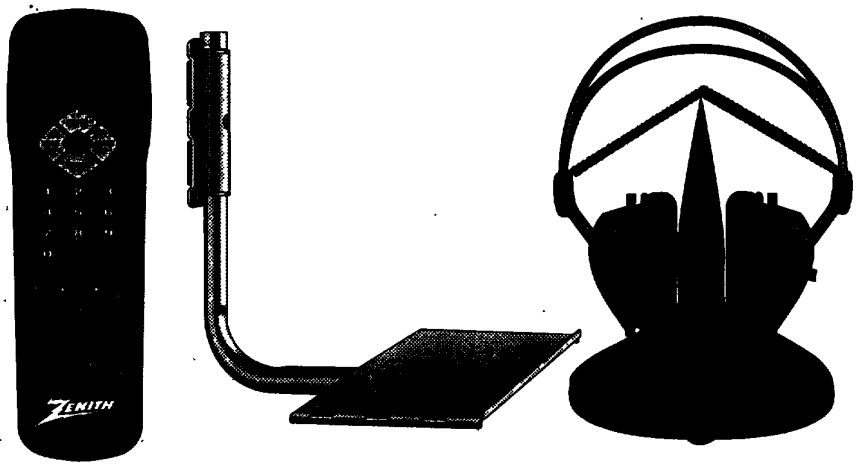
Recommended Audio/Video Accessories



Broken or lost remote? For an exact replacement remote control for your new Zenith television, see your local Zenith dealer or order direct by calling 1.800.255.6790. To assure the correct remote for your new Zenith TV, please have your television's model number ready when you call.

ONLY $39.95
plus $4.50 Shipping & handling

TV wall mounts
- Easy to install
- Safe and strong
- 5-year warranty
- Made in the U.S.A.
- Space-saving
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These completely cordless, lightweight headphones allow you to enjoy a private listening experience without disturbing others. The infrared technology delivers a virtually interference free signal up to 30 feet! Works with most TVs, VCRs or audio devices with a fixed audio output jack. Comes with microphone hookup option for universal compatibility. Soft cushioned ear pads for comfortable use.

ZEN 911
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Residents add sales tax—
A 7.75%, GA 6.0%, IL 7.75%, KS 4.9%, KY 6%, ME 6%, NJ 6%, PA 7%, RI 7%, TX 7.75%, VA 4.5%, WA 8.2%

Use Your Visa or MasterCard to Order Call Toll-Free 1.800.255.6790

ZENITH

PLEASE ALLOW 2-3 WEEKS FOR DELIVERY

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REPLACEMENT PRODUCT REGISTRATION CARD

You could win a full refund on your new Zenith product.

Look for the Product Registration Card on your new video product.

Each month a drawing is held by Zenith from the completed Product Registration Cards received during the preceding month. Zenith will reimburse the winner for the full purchase price of the product purchased.

In order to participate, simply complete and return the Product Registration Card at once, even if you choose not to complete the information and interests portion of the questionnaire.

The odds of winning the free drawing described above, depend on the number of participants. Free drawing offer is void in Canada and other places where restricted or prohibited by law. Offer is void for Hotel/Motel and Institutional models. Rental models are not eligible.

Product Card lost or misplaced?

The Product Registration Card furnished with your video product is pre-printed with its Model and Serial numbers. Please fill out the card and mail it at your earliest convenience. It is imperative that Zenith know how to reach you promptly if we discover a safety problem that would affect you. If the original card has been lost or misplaced, you may use the replacement card provided below. Either card will qualify you for the free drawing, but you are limited to only one entry in the drawing. Complete the card, place it in an envelope and mail it to:

Zenith Electronics Corporation
P. O. Box 173257
Denver, CO 80217-3257

Use the replacement Product Registration Card below only if the original card has been misplaced or lost.

PHOTOCOPY AND CUT ALONG DASHED LINE

H5Z01-01

Zenith Product Registration Card

① Please Print Clearly or Type

1. ☐ Mr. 2. ☐ Mrs. 3. ☐ Ms. 4. ☐ Miss

First Name Initial Last Name

Street Apt. No.

City

State Zip Code –

② Area Code Telephone –

③ Date of Purchase

Mo. Day Yr.

MODEL NUMBER

Copy Numbers Here From Label on Set

SERIAL NUMBER

Please record the model number and serial number from the sticker on the back of your set.

GA-REG

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AVISO PARA NUESTROS CLIENTES DE HABLA HISPANA

Zenith publica muchos de sus manuales de instrucciones en idioma español. Si le interesa pedir la versión en español de este manual, llene el formulario provisto a continuación, fotocópielo y envíelo a la dirección indicada.

No todos los manuales de instrucciones están disponibles en español. Sin embargo, podemos proporcionarle el manual que corresponde a un modelo similar a este, en el cual se describen casi todas las características del producto que usted utiliza.

El manual en español es gratis.

Instrucciones:

1. Llene el formulario proporcionado a continuación con la información solicitada.
2. Haga una fotocopia del formulario de pedido y envíela a:

Service Literature Department
Zenith Electronics Corporation
1000 Milwaukee Avenue
Glenview, IL 60025-2493

Fotocopie la p gina y corte la línea punteado

Formulario de pedido de su manual de instrucciones

206-3222
Z-GALEV1

(Este formulario de pedido es solo válido para el producto descrito en este manual)

Número de modelo _____
(lo encontrará en la parte posterior del aparato)

Nombre _____

Dirección _____

Apartamento _____

Ciudad _____

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ZENITH QUESTIONNAIRE

HELP US HELP YOU

We want you to get the most out of your new Zenith product. Thanks for taking a few moments to complete the following questionnaire; we value your input!

	Agree				Disagree
1. The operating guide is well organized.	☐	☐	☐	☐	☐
2. I can find the information I want.	☐	☐	☐	☐	☐
3. The text is clearly written.	☐	☐	☐	☐	☐
4. This operating guide is written in language that I understand.	☐	☐	☐	☐	☐
5. The examples are clear and useful.	☐	☐	☐	☐	☐
6. Diagrams and illustrations are easy to follow.	☐	☐	☐	☐	☐
7. The quality of this operating guide would influence whether I'd buy a Zenith product again.	☐	☐	☐	☐	☐
8. I would recommend this product based on the quality of the operating guide.	☐	☐	☐	☐	☐
9. Instructions are clear and helpful.	☐	☐	☐	☐	☐
10. This operating guide meets my expectations.	☐	☐	☐	☐	☐

Z-GALEV1 206-3198

Name _____ _____

Street _____

City _____

State _____ Zip Code _____

Daytime Telephone _____ - _____ - _____

Date Questionnaire Completed _____

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ATTN: TECHNICAL PUBLICATIONS
1000 MILWAUKEE AVE.
GLENVIEW, IL 60025-9852

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YOUR ZENITH WARRANTY

DIRECT-VIEW COLOR TV

Welcome into the Zenith family! We believe that you will be pleased with your new Zenith Color TV. Please read this warranty carefully. It is a "LIMITED WARRANTY" as defined under Federal Law. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state within the U.S.A.

Zenith's Responsibility

Service Labor — During a period of 90 days from effective warranty date, Zenith will pay for service labor by a Zenith authorized service center when needed as a result of manufacturing defects.

Parts — New or remanufactured replacements for factory-defective parts will be supplied by a Zenith authorized service center for one year from effective warranty date (color picture tube — two years). Such replacement parts are warranted for the remaining portion of the original warranty period.

Home Service — Warranty service for 21" diagonal (U.S.A.) or larger screen size models is provided in the home in most cases. (Some repairs may require the unit to be taken by the servicer to the repair facility and returned, at no additional charge.)

Not Covered — This warranty covers manufacturing defects and does not cover installation, adjustment of customer controls in the home, installation or repair of home antenna systems, cable converters or cable company-supplied equipment; it also does not cover damage due to misuse, abuse, negligence, acts of God or other causes beyond the control of Zenith. Any alteration of the product after manufacture voids this warranty in its entirety.

Owner's Responsibility

Effective Warranty Date — Warranty begins on the date of original consumer installation. For your convenience, keep the dealers dated bill of sale or delivery ticket as evidence of the purchase date.

Operating Guide — Read your Operating Guide carefully so that you will understand the operation of your set and how to adjust the customer controls.

Carry-In Service — Models under 21" diagonal (U.S.A.) screen size must be taken to a Zenith authorized service center for warranty service and must be picked up by the owner.

Antenna — Reception problems caused by inadequate home antennas or faulty antenna connections are the owner's responsibility.

Important: Product Registration — Please fill out and mail your Product Registration Card. It is imperative that Zenith know how to reach you promptly if we should discover a safety problem that could affect you.

Warranty Service — For warranty service information, contact any Zenith authorized service center. Parts and service labor that are Zenith's responsibility (see above) will be provided without charge. Other service is at the owner's expense. If you have any problem in obtaining satisfactory warranty service, call or write the Zenith Response Center. You must provide the model number, serial number and the date of purchase or date of original installation

Before you ask for Warranty service, check the "**Maintenance And Troubleshooting**" section of this operating guide. It may be possible to avoid a service call.

Zenith Electronics Corporation
Zenith Response Center
1000 Milwaukee Avenue
Glenview, IL 60025-2493
Telephone: (847) 391-8752
Mon-Fri, 7:00 a.m. - 8:00 p.m. Central Time
WWW.ZENITH.COM

ADDITIONAL ZENITH PROTECTION PLAN AVAILABLE

Zenith offers you the opportunity to obtain additional long-term protection against failure of the picture tube in your new television. Our Picture Tube Protection Plan enables you to avoid any unexpected picture tube repair expenses and keep your television in top condition. It guarantees you a genuine Zenith replacement picture tube and service from a Zenith authorized service center.

Be sure to send in the **Product Registration Card.** We will send you an application for the Protection Plan near the expiration of the two year manufacturer's warranty on the picture tube. For additional information, call **(847) 391-8757.**

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1000 MILWAUKEE AVENUE
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